

L.I.M.E

End User Portal Documentation Version 1.0.0

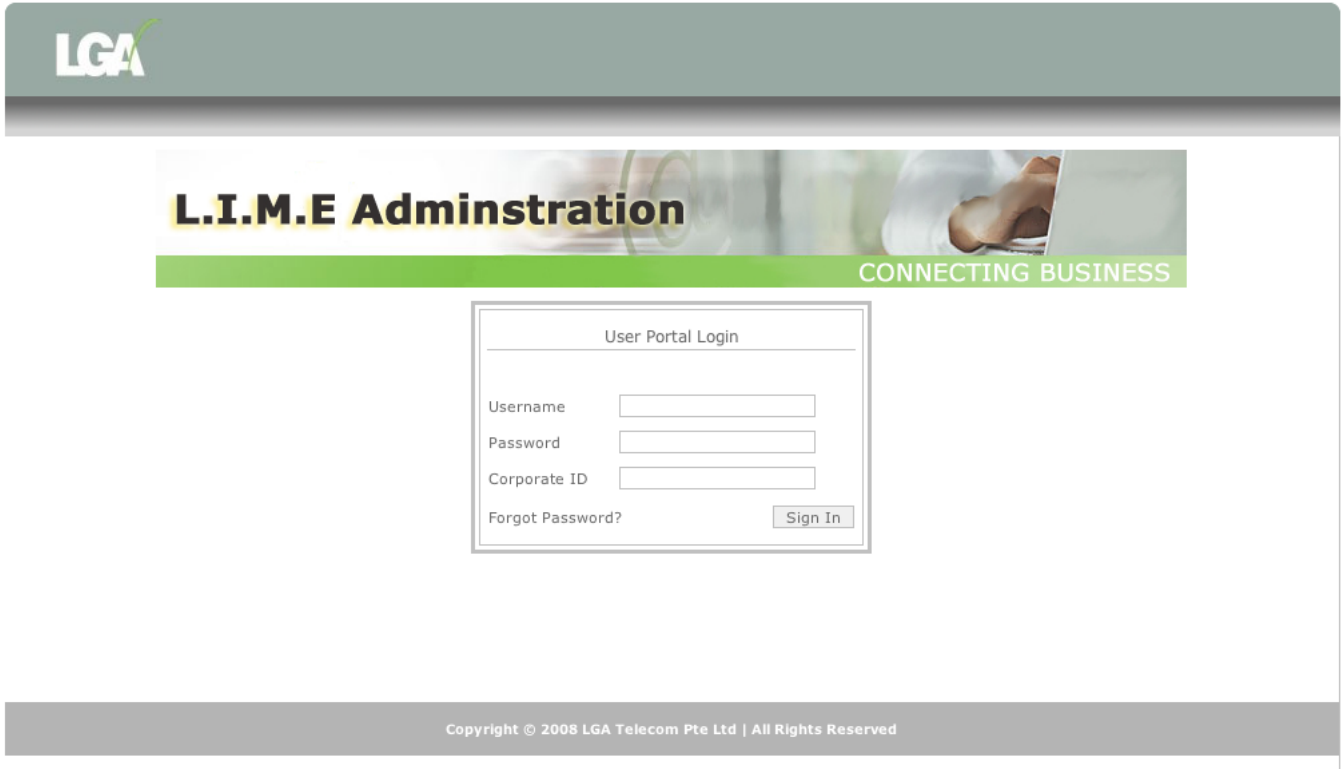
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1. End User Portal

1.1 Portal Login

- 1.1.1 The **End User Portal** is located at <https://portal.lime.lgatelecom.net>.
- 1.1.2 At the login screen, input your **Username**, **Password** and **Corporate ID**.
- 1.1.3 Click **Sign In**.



1.2 Editing User Profile Information

1.2.1 Click on the **Profile** navigation button. You will be presented with the **Profile** screen.

1.2.2 Click the **Edit** button.

The screenshot shows the LGA user interface. At the top left is the LGA logo. Below it is a navigation bar with 'Profile | L.I.M.E | Settings |' and a 'Sign Out' link on the right. A 'Navigation' sidebar on the left contains a 'Profile Details' link. The main content area is titled 'Profile' and features a banner for 'Account Administration' with the tagline 'CONNECTING BUSINESS'. Below the banner is a 'View Profile' section containing a table of user details. An 'Edit' button is located at the bottom right of this section. Two callout boxes with arrows point to the 'Profile' link in the navigation bar and the 'Edit' button.

<u>View Profile</u>	
Username	lumwaiph
Name	Lum Wai Phang
Email	lumwaiph@lga.net.sg
Alternate Email	
Mobile	90279737
Office Tel	
Department	
Designation	
Subscription	L.I.M.E

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1.2.3 In the next screen, edit your profile details.

1.2.4 To change your password, input the new password in the **Password Field**.

1.2.5 Leave the **Password Field** blank if you do not wish to change your password.

1.2.6 Click **Save Changes**.

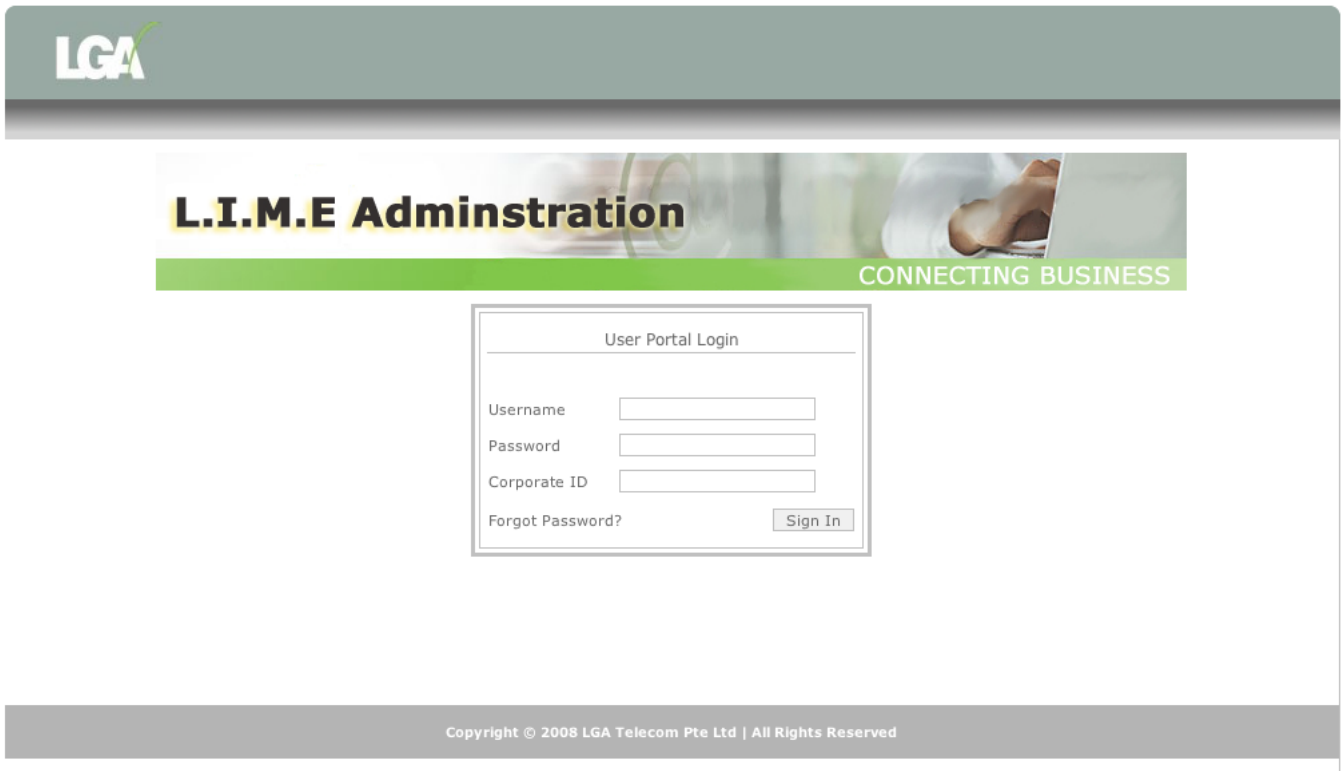
The screenshot shows the LGA Account Administration interface. At the top left is the LGA logo. Below it is a navigation bar with 'Profile | L.I.M.E | Settings |' and a 'Sign Out' link on the right. A 'Navigation' sidebar on the left contains a 'Profile Details' link. The main content area is titled 'Profile' and features a banner with the text 'Account Administration' and 'CONNECTING BUSINESS'. Below the banner is an 'Edit Profile' form with the following fields:

Username	lumwaiph
Name	<input type="text" value="Lum Wai Phang"/> *Mandatory
Password	<input type="password"/>
Confirm Password	<input type="password"/>
Email	<input type="text" value="lumwaiph@lga.net.sg"/> *Mandatory
Alternate Email	<input type="text"/>
Mobile	<input type="text" value="90279737"/>
Office Tel	<input type="text"/>
Department	<input type="text"/>
Designation	<input type="text"/>

At the bottom of the form is a 'Save Changes' button. The footer of the page contains the text: 'Copyright © 2008 LGA Telecom Pte Ltd | All Rights Reserved'.

1.3 Password Reset

1.3.1 At the **Login** screen, click **Forgot Password**.

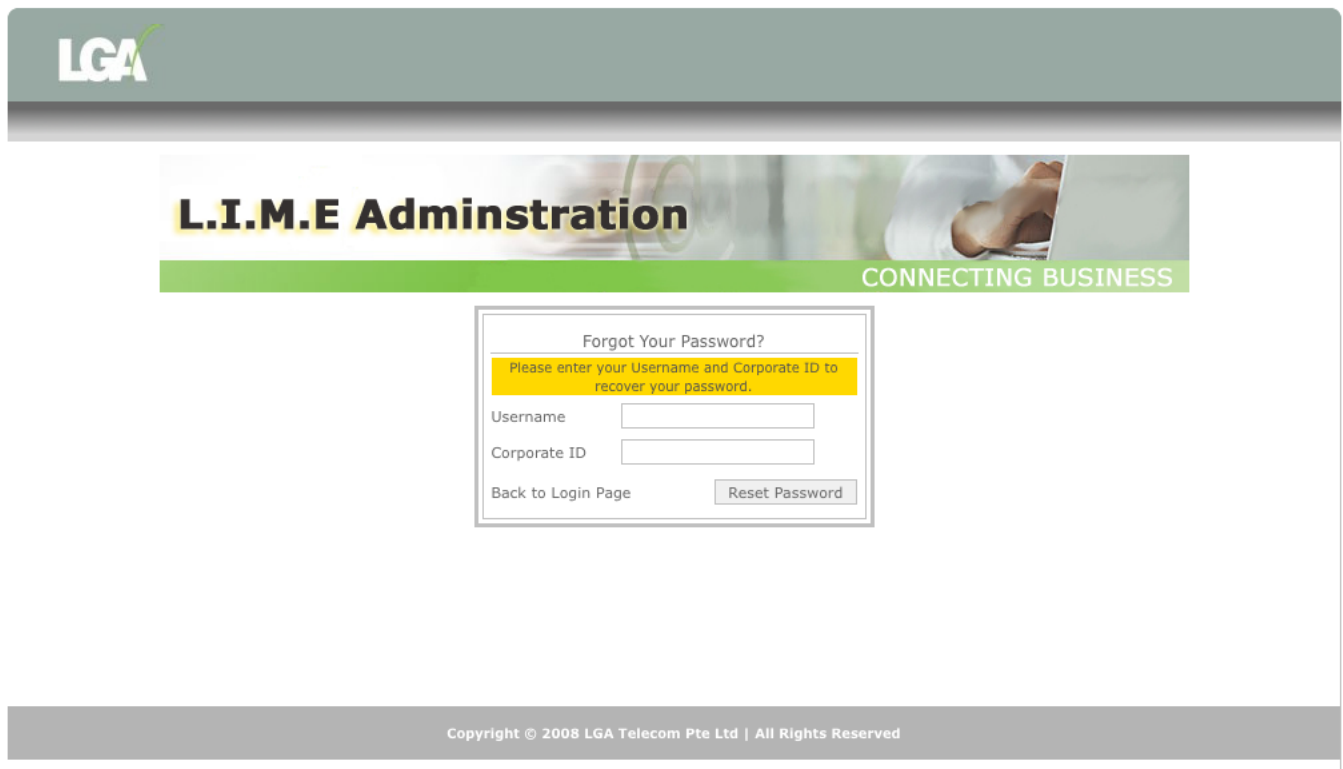


The screenshot shows the L.I.M.E Administration login interface. At the top left is the LGA logo. Below it is a banner with the text "L.I.M.E Administration" and "CONNECTING BUSINESS" on a green background. The main content area contains a "User Portal Login" form with the following fields: Username, Password, and Corporate ID. There is a "Forgot Password?" link and a "Sign In" button. At the bottom of the page, there is a copyright notice: "Copyright © 2008 LGA Telecom Pte Ltd | All Rights Reserved".

1.3.2 In the next screen, input your **Username** and **Corporate ID**.

1.3.3 Click **Reset Password**.

1.3.4 Your password will be reset and a new password will be sent to your default and alternate email account.

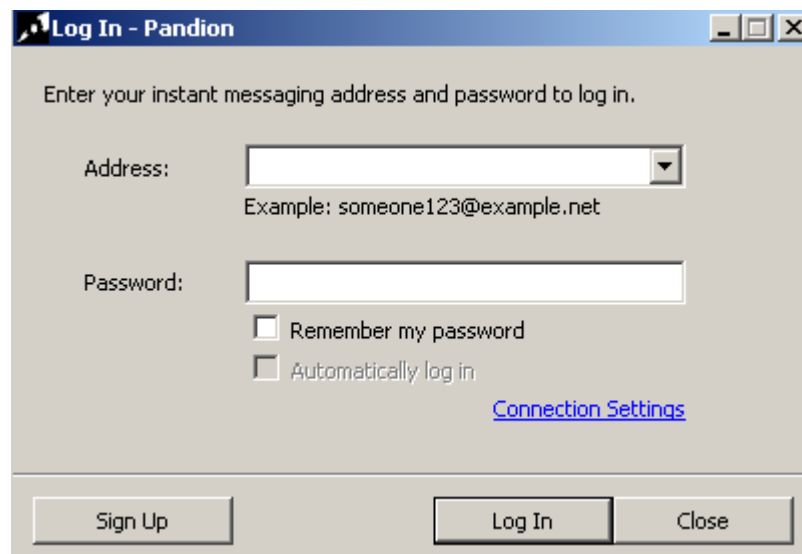


The screenshot shows the L.I.M.E Administration "Forgot Your Password" screen. At the top left is the LGA logo. Below it is a banner with the text "L.I.M.E Administration" and "CONNECTING BUSINESS" on a green background. The main content area contains a "Forgot Your Password?" form with a yellow instruction box: "Please enter your Username and Corporate ID to recover your password." Below this are fields for Username and Corporate ID. There is a "Back to Login Page" link and a "Reset Password" button. At the bottom of the page, there is a copyright notice: "Copyright © 2008 LGA Telecom Pte Ltd | All Rights Reserved".

2. L.I.M.E Client Installation and Configuration

2.1 Pandion Configuration

- 2.1.1 The official documentation for Pandion can be found at <http://www.pandion.be/documentation/>.
- 2.1.2 Install the client as described in the documentation.
- 2.1.3 As your account is already registered, you can skip chapter 2 of the documentation. Proceed to chapter 3.
- 2.1.4 Launch Pandion.
- 2.1.5 Input your **Address** and **Password**.
- 2.1.6 Your **Address** should be in the format `<your_username>@jabber.<your_domain>`
- 2.1.7 To enable SSL connection, click on **Connection Settings**. Otherwise, click on **Log In**.



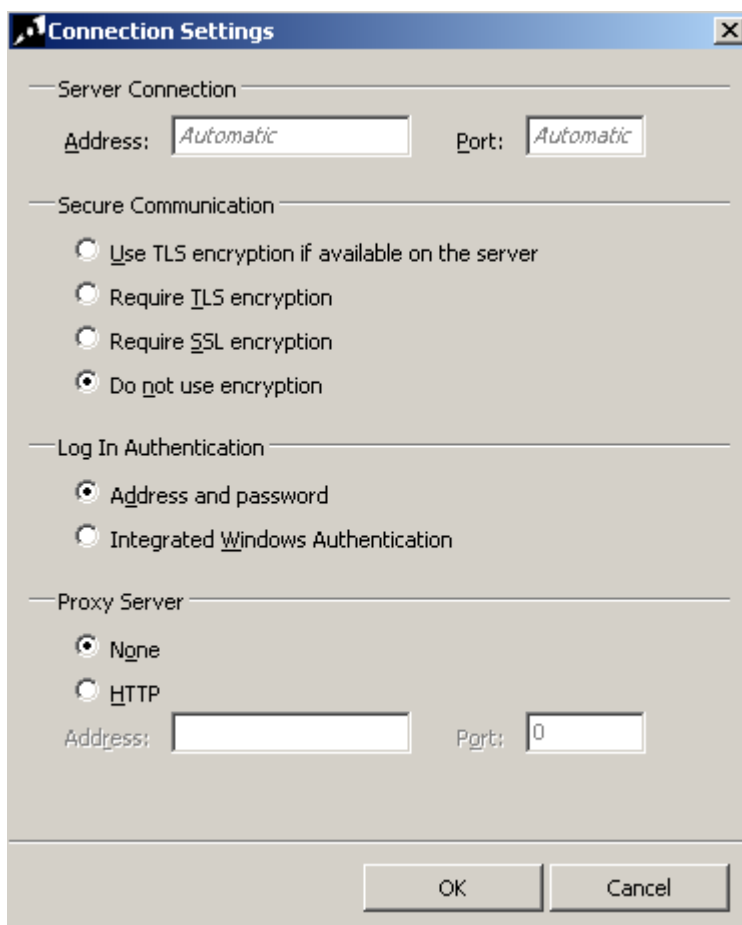
The image shows a screenshot of a Windows-style dialog box titled "Log In - Pandion". The dialog box has a blue title bar with standard window controls (minimize, maximize, close). The main content area is light gray and contains the following elements:

- Instructional text: "Enter your instant messaging address and password to log in."
- "Address:" label followed by a text input field with a dropdown arrow on the right. Below the field is the example text: "Example: someone123@example.net".
- "Password:" label followed by a text input field.
- Two checkboxes: "Remember my password" and "Automatically log in", both of which are currently unchecked.
- A blue hyperlink labeled "Connection Settings" located below the checkboxes.

At the bottom of the dialog box, there are three buttons: "Sign Up" on the left, "Log In" in the center, and "Close" on the right.

2.1.8 To enable SSL connection, check the **Require SSL encryption** radio button.

2.1.9 Click **OK** to save your changes and return to the **Login** screen to continue your login.



2.1.10 Pls refer to the official documentation for other Pandion features.